



# Citizen Request Processing

A cloud based solution for helping organizations deploy a simple solution for receiving, processing and managing requests from citizens. A turnkey solution that increases citizen responsiveness, satisfaction and efficiency

## Provide Access to Citizens From

Home



Kiosk



Smart Phone



### Our Solution Requires

No Capital



No Software



No Hardware



No IT Resources



### Our Solution is

Easy to Use



ROI Guaranteed



Deployed in Days



Secure



## Key Capabilities

- ◇ Electronic receipt, processing and tracking of all kinds of requests
- ◇ Dashboard displaying Real time metrics (Workload/bottlenecks)
- ◇ Automatic notifications, status checking
- ◇ Support All forms of requests (Online/Walk-in/Kiosk/Phone-in/Mobile)